
Volunteer Explainer Duty Statement

Title: Volunteer Explainer
Team: Visitor Services Team
Reports to: Front of House Supervisor

Role: To enhance our visitors' *Questacon experience* by encouraging an interest in, and appreciation of, science and technology by:

- ⇒ guiding visitors on the correct use of exhibits to ensure maximum engagement
- ⇒ communicating information about Questacon exhibits and programs to visitors
- ⇒ using our *Discovery Trolleys* to demonstrate a variety of science concepts
- ⇒ maintaining an interactive and engaging atmosphere for all our visitors

Personal Attributes:

- ⇒ Interest or background in science and technology
- ⇒ Genuine interest in working with people of all ages, particularly children
- ⇒ A professional manner and neat appearance
- ⇒ Desire to learn as well as educate
- ⇒ Good oral communication skills
- ⇒ Ability to accept instructions and feedback
- ⇒ Ability to quickly adapt to changing circumstances
- ⇒ Enjoyment of life-long learning

What we expect from you:

- ⇒ Your time and commitment to attend orientation and initial training of about 20 hours over a 3 week period
- ⇒ At least one shift (4 hours and 15 minutes) per fortnight for at least 6 months
- ⇒ Attendance at ongoing training sessions
- ⇒ Your ideas and suggestions
- ⇒ To undertake other duties as negotiated with the Volunteer Coordinator

What you can expect from us:

- ⇒ To be part of a vibrant and dedicated team
- ⇒ To be treated with respect
- ⇒ To receive ongoing training and development
- ⇒ Opportunities to be involved in project and/or planning activities